

Quality Policy Statement

The Directors and Management of Direct Delivered Produce Limited (DDP Ltd) aim to provide all our customers with safe, superior quality produce and high-quality service.

We recognise and accept our responsibility as a food service company to ensure that all food products purchased, stored and distributed to our customers are safe, of high quality, good value for money and meet relevant legal and customer requirements.

In support of this commitment, we have implemented a documented food safety and quality system which is monitored and verified through internal audits and third-party certification.

We will ensure that our premises, and the equipment provided within it, are resourced and maintained to support staff in our aim to implement and continually improve our processes and systems. All employees of the company have a duty to carry out their work in accordance with this policy, their job descriptions and all relevant food hygiene and health and safety legislation.

We acknowledge that high standards can't be achieved without the involvement of all our employees and welcome feedback and input from our staff as to how they feel working processes or activities can be improved upon. We recognise our responsibility to our employees and will provide the training & development needed to ensure that they understand both the needs of the business and the food safety standards to which we operate.

A safe working environment is paramount to our business and personnel development, and the directors are fully committed to ensuring full compliance with all appropriate health and safety legislation, thus protecting not only our own employees, but any contractors or visitors to our site.

We intend to meet and exceed our customer expectations – we commit to carry out regular reviews of our policies and procedures to ensure their continued success.

Signed: *P J Grimshaw*

Managing Director

Date: *20/12/2023*

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